

Registering body report

Calendar year of 2014

RTO Information

Provider Number	0000021858
Name	THE OPEN DOOR COACHING GROUP PTY LTD
Street Address	Suite 4, 41 Glenhuntly Road
City/town/suburb	ELWOOD
State and Postcode	VIC 3184

Learner response

	Learners	Employers
Response Count (number)	58	0
Population Count (number)	236	15
Response rate (per cent)	24.58 %	0.00 %

Learner and employer feedback

Scale	Learners		Employers	
	Average Score	Average Variation	Average Score	Average Variation
Trainer Quality	94.94 %	8.08 %		
Overall Satisfaction	94.54 %	8.53 %		
Effective Assessment	91.16 %	11.65 %		
Clear Expectations	90.09 %	12.08 %		
Learning Stimulation	88.22 %	12.73 %		
Training Relevance	93.25 %	9.94 %		
Competency Development	90.69 %	11.81 %		
Training Resources	90.09 %	12.08 %		
Effective Support	92.53 %	10.48 %		
Active Learning	89.55 %	12.80 %		
All Scales	91.49 %	11.37 %		

Survey context and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	

Signature

Signed: _____

Name: _____

Date: _____